## Safety

The DCHC Safety Committee is dedicated to building a culture of safety through, Risk Analysis & Mitigation, Training, Education and Policy Development.

#### **Clinical Measures:**

Measure	FY21 Result	FY22
Decrease Patient Falls	Count=8	Count = 5
Decrease 30-day same hospital readmissions	Count = 7; Rate 5.69%	Count = 5; Rate = 3.37%
Decrease Adverse Drug Events (category D-I)	Count = 1	Count = 2
Decrease Potential ADEs (category C)	Count = 13	Count = 17

### **Safety Initiatives:**

- 1. Handrail being added to east side of surgery hallway at recommendation of the Safety Committee
- 2. HazMat training for ER/EMS/Plant Ops/Senior Leaders
- 3. Upgraded security light in East employee parking lot
- 4. Handrail added to Senior Life Solution entrance
- 5. Missing person drill conducted during the month of June
- 6. Medication Error Reduction Project

# Quality

The mission of Davis County Hospital and Clinics is to provide high-quality, patient-centered care with integrity and trust

### **Pharmacy Department Quality Spotlight:**

				Overall	
Measure	Goal	Source		YTD	
Pharmacy					
		HQIC/Me	NUM	20	
Reduction of Adverse Drug Events	≤1	rcy	DEN	892	
			RATE	0.02	
Antibiotic Days of Therapy (DOT)	trending down	HQIC	NUM	663	
			DEN	892	
			RATE	0.74	
	≤ 25%	HQIC	NUM	2	
% of high Dose opioid presecribing upon discharge			DEN	83	
			RATE	2%	
			NUM	205	
% of patient that have a 48-hour timeout completed	≥ 90%	HQIC	DEN	225	
			RATE	91%	

### **Quality Initiatives:**

- 1. Process improvement: workflow for patients presenting with in-hand orders
- 2. Process improvement: patient's presenting for multiple services

## Patient Satisfaction – Top Box

Service Line	FY22 Likelihood to Recommend Current
Ambulatory Surgery	83.63%
Emergency Department	89.92%
Inpatient	68.42%
Medical Associates Clinic	95.59%
Outpatient Services	94.62%